

# From Planetary Defense to Public Good

**26 Sept 2022 (Grade 8):** NASA deliberately impacted a spacecraft into asteroid **Dimorphos** to test planetary defense.

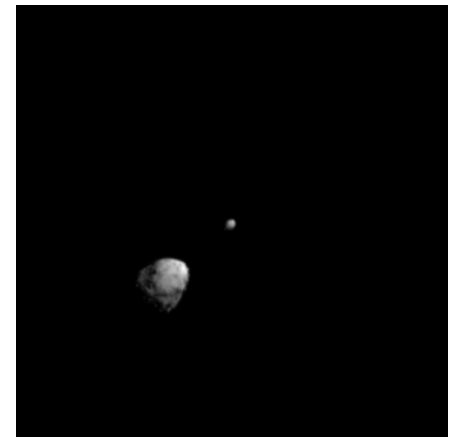
Using **open telescopes + open data**, I spent **800+ hours** developing algorithms to measure how much the asteroid's orbit changed.

This work led to:

- **2 peer-reviewed** journal publications.
- Presenting my results at the 8<sup>th</sup> **Planetary Defense Conference, United Nations Office for Outer Space (UNOOSA)** in Vienna.

Won **Canada's Top Young Scientist Award (2022 & 2023)** and represented Canada internationally in Europe and USA (2024, 2025).

**I learned about my superpower:**  
**"Open Data" can solve hard problems for the public good - at any age.**



# If Open Data Can Protect the Planet, It Can Fix a City

In 2023 (Grade 9) , I lost access to school bus and began commuting daily on the TTC.

My schoolmates and I faced daily challenges that made our commute **less safe** than it should be:

- Broken bus stops
- Invisible walk signals
- Faded crosswalks
- Overflowing garbage

**Doing nothing was not an option.**

So I turned to what I do best:

**Using open data for the public good**

**BetterMyCity.com:**

*18 civic experiments to improve my city before turning 18*

1. Report at 311
2. Write to City Staff
3. Participate in City Consultations
4. Become a Legislative Page
5. Join a Non-Profit
6. Join Youth Cabinet
7. Participate in Civic Hackathons
8. Write Letters to Editors
9. Speak to Media
10. Sign a Petition
11. Join a Protest
12. Depute at City Hall
13. Meet Your Representatives
14. Campaign for Good Leaders
15. Apply AI to City Data
16. Generate Open Data
17. Make Civic Films
18. Present at Science Fairs

# Better My City App:

## Using AI and Open Data to Make School Commutes Safer for Students



**Arushi Nath**

Founder, BetterMyCity.com

Grade 11 Student, Toronto

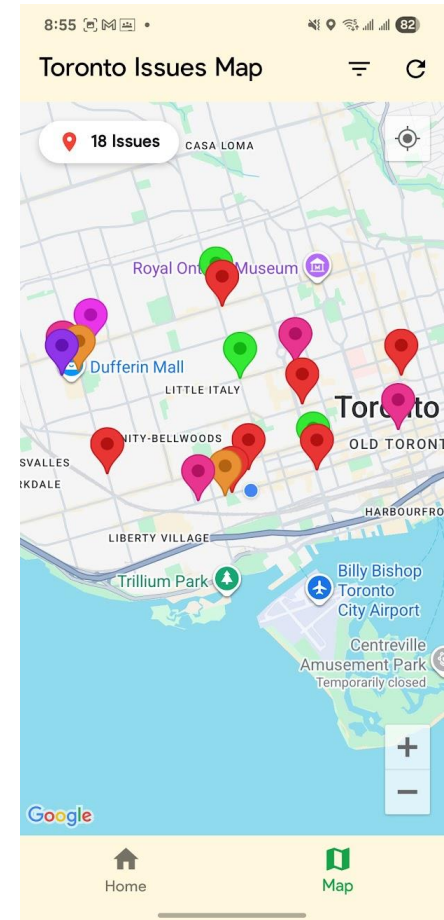
[hello@bettermycity.com](mailto:hello@bettermycity.com)

### Better My City



It takes Less than 60 seconds  
to report an issue!

1. Spot an issue? Snap it
2. AI drafts the complaint
3. Approve + send to 311 Toronto
4. Better My City!



Available at: [BetterMyCity.com](https://BetterMyCity.com)



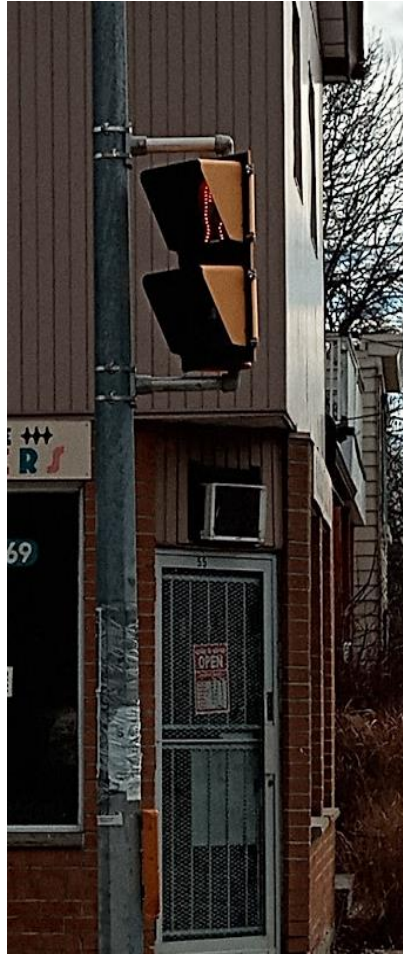
# **CHALLENGE: School Students Are Major Users of Public Services, but Complaint Systems Aren't Designed for Minors**

Issues frequently encountered by us during daily commute to School:

**Missing  
Cross Walks**



**Traffic Signal  
Not Visible**



**Vandalised  
Traffic Cameras**

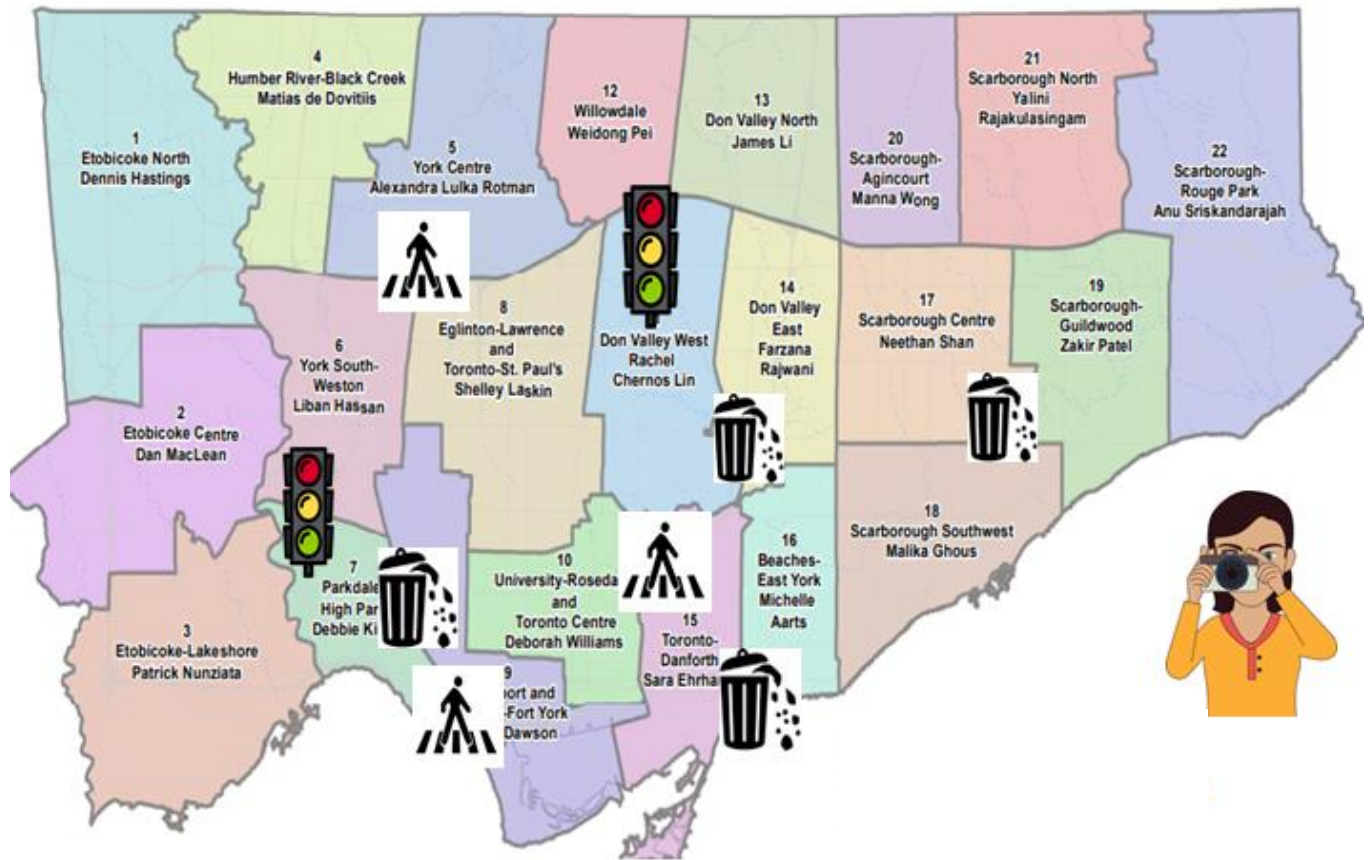
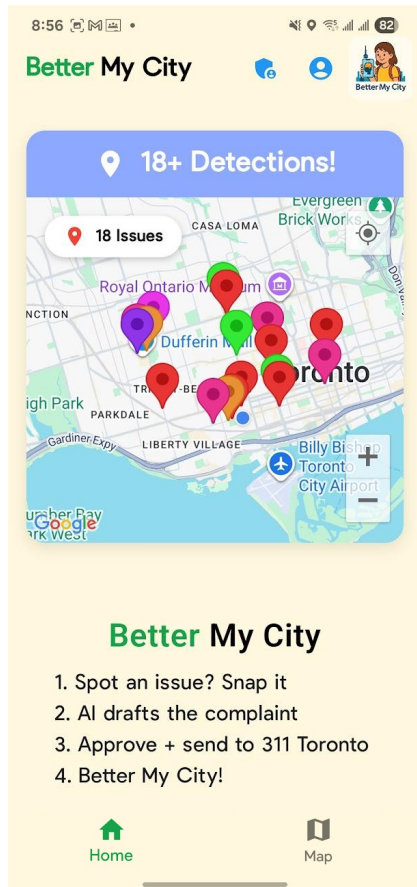


**Blocked Accessible  
Curbside**



# SOLUTION: Better My City

## Using Technology and Open Data for the Public Good





# How it Works?

## PROBLEM SEEN



STUDENT TAKES A  
PICTURE



AI IDENTIFIES POSSIBLE ISSUES AND  
LOCATION USING OPEN DATA



## PROBLEM FIXED!



**311**

**TORONTO**



USER SELECTS AND  
APP SENDS COMPLAINT

**Garbage  
Overflow**

Garbage  
Accumulation

Dirty Sidewalk

Garbage  
Can  
Broken

Garbage Can  
Overfilling

AI DRAFTS POSSIBLE  
COMPLAINTS

# City of Toronto Open Datasets Used:

**Dataset 1: 311 Service Requests Customer Initiated (2025).**  
For Identifying Issues and Categories

## Resources

311 Service Requests 2025

ZIP

DOWNLOAD (5.1 MB)

QUALITY

FOR DEVELOPERS

Last refreshed

August 26, 2025

Overall score

82%

Grade

Gold

Freshness 100%

Is the dataset up-to-date?

No known issues

Metadata 100%

Is the data well described?

No known issues

Accessibility 0%

Is the data easy to access for different kinds of users?

This data is saved in a file instead of in the Open Data database

Completeness 0%

Is there lots of missing data?

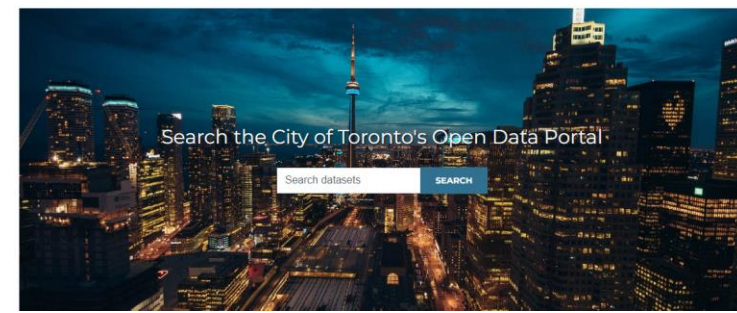
No known issues

Usability 0%

How easy is it to work with the data?

No known issues

<https://open.toronto.ca/dataset/311-service-requests-customer-initiated/>



**Dataset 2: Wards and Elected Councillors Map**  
To identify Ward and Complaint Escalation

## Resources

Ward and Elected Councillor

GeoJSON

WGS84

DOWNLOAD (1.2 MB)

PREVIEW

DICTIONARY

QUALITY

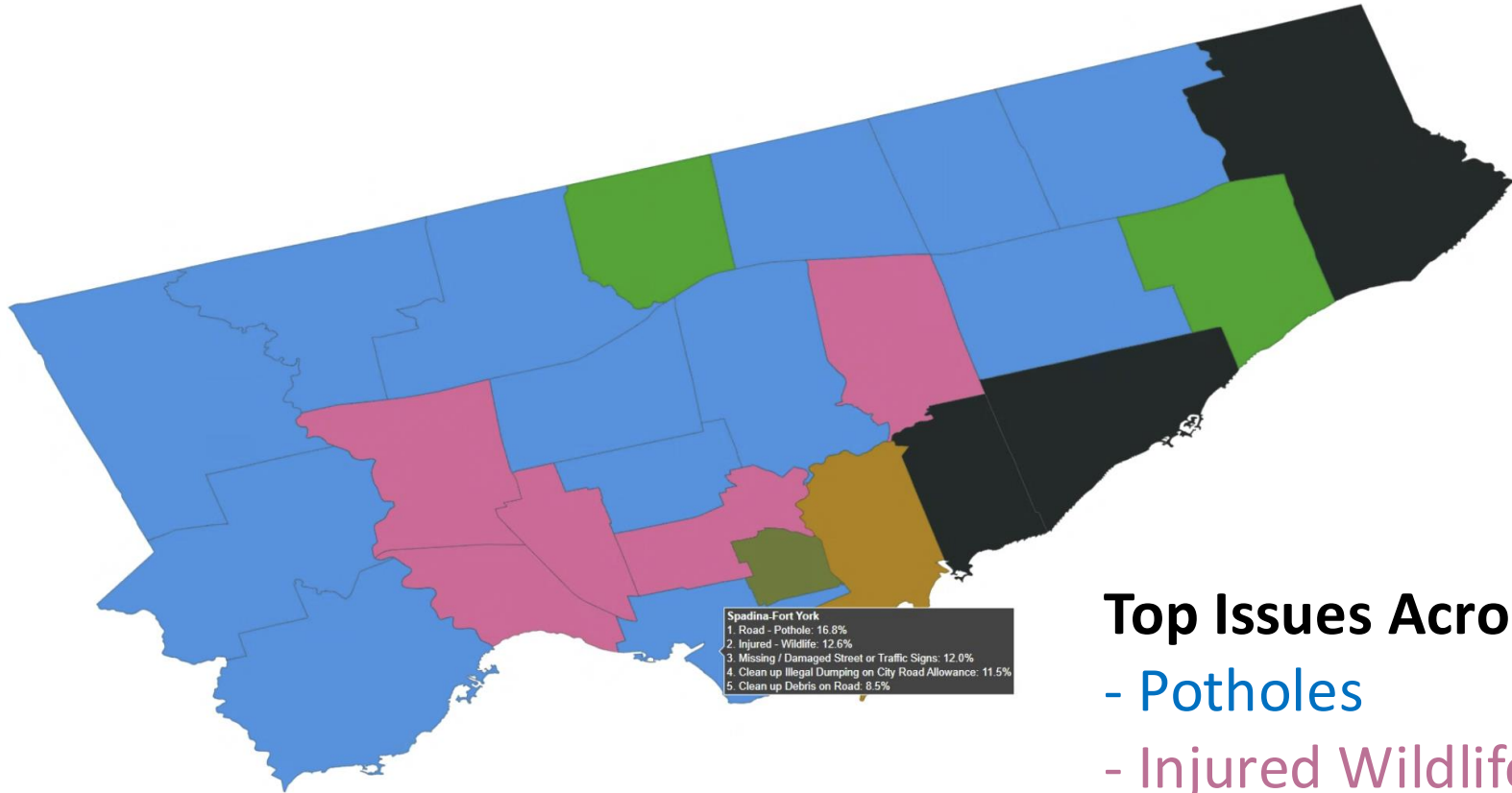
EXPLORE

FOR DEVELOPERS

A map of Toronto and its surrounding areas, including Mississauga, Brampton, and Vaughan. The map displays the boundaries of various wards, which are highlighted in blue. Major roads and the city's coastline are also visible. The map is sourced from OpenStreetMap, as indicated by the logo in the bottom right corner.

<https://open.toronto.ca/dataset/wards-and-elected-councillors/>

# AI Module Trained on [Open Dataset 1] to Predict Likely Problems and Create Complaints

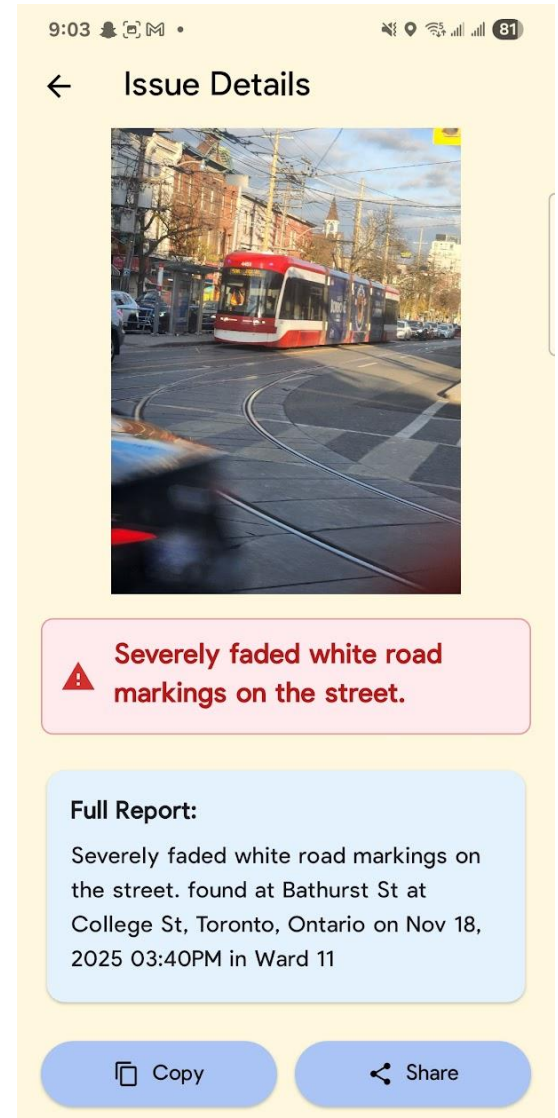


## Top Issues Across Wards:

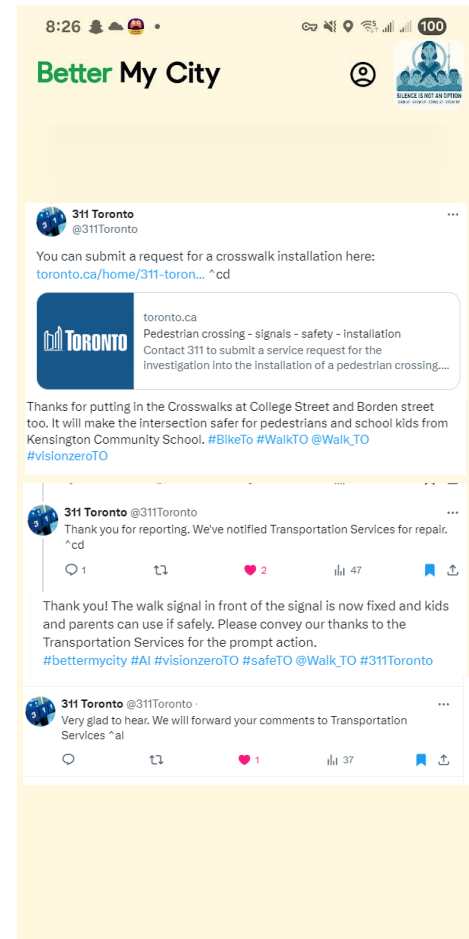
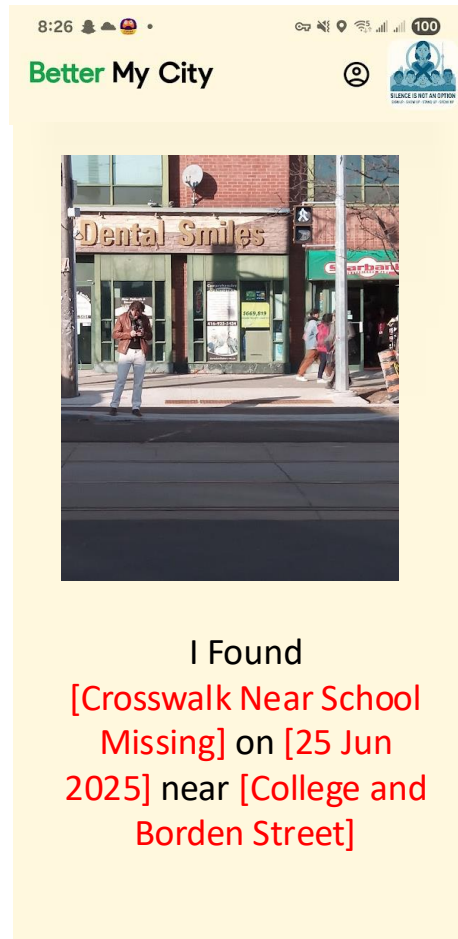
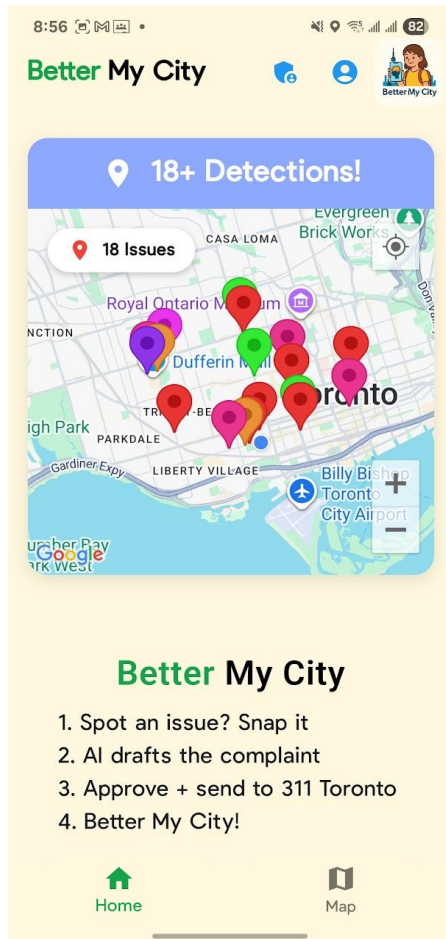
- Potholes
- Injured Wildlife
- Solid Waste
- Overflowing Garbage



# App Automatically Pins the Issue on Google Map with the Ward Number [taken from Open Dataset 2]



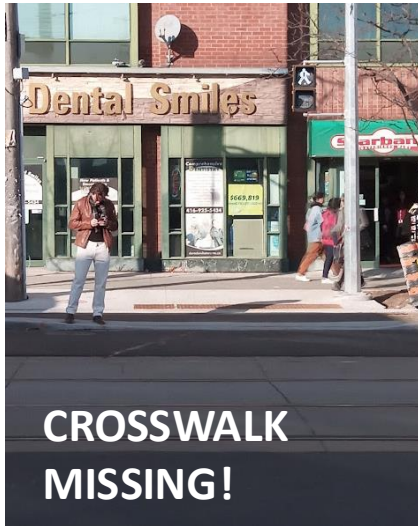
# Better My City App Reports An Issue to 311 Toronto in 60 Seconds!



75+ Issues already **Made Better** in Toronto by Students!  
You could do the next [BetterMyCity.com](https://BetterMyCity.com)

# Made Better (50+ issues)

## Better My City App Improved My Commute - and Others'



You can submit a request for a crosswalk installation here:  
[toronto.ca/home/311-toron...](https://toronto.ca/home/311-toron...) ^cd



toronto.ca  
Pedestrian crossing - signals - safety - installation  
Contact 311 to submit a service request for the investigation into the installation of a pedestrian crossing....

Thanks for putting in the Crosswalks at College Street and Borden street too. It will make the intersection safer for pedestrians and school kids from Kensington Community School. #BikeTo #WalkTO @Walk\_TO #visionzeroTO



**311 Toronto** @311Toronto

Thank you for reporting. We've notified Transportation Services for repair.  
^cd

1



2

47



Thank you! The walk signal in front of the signal is now fixed and kids and parents can use it safely. Please convey our thanks to the Transportation Services for the prompt action.

#bettermycity #AI #visionzeroTO #safeTO @Walk\_TO #311Toronto



**311 Toronto** @311Toronto

Very glad to hear. We will forward your comments to Transportation Services ^al

1



1

37





# Better My City: Complaint Escalation Tools

## Sending Emails to City Officials (Eg: For Replacing Missing Park Bench)

Automatic reply: Humble Request for Picnic Bench at Albert Crosland Park, Parkdale ►

Councillor Perks <Councillor\_Perks@toronto.ca>  
to me ▼

Thu, Jun 5, 1:49 PM

Thank you for your email.

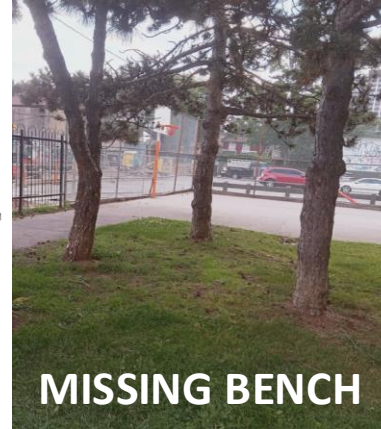
It has been received in the Office of Councillor Gord Perks and will be reviewed by a member of our team and responded to within 1-3 business days.

Thank you for your patience.

Office of Councillor Gord Perks  
Ward 4, Parkdale-High Park

(t) 416-392-7919

[www.gordperks.ca](http://www.gordperks.ca)



## Meet Toronto Ward Councillors (Eg: Safer and dedicated Transit Routes along the Schools)



BetterMyCity App available at: [BetterMyCity.com](https://www.bettermycity.com)

# Some of my 17 other civic experiments...



RALLY TO As I did, the foreign government was trying to rob us from the place where kids could play

**Way 9: Speaking to media**



Support the Kids — Invest in Education Now (Queen's Park)

Spoke at a rally outside Queen's Park on 24 May 2025 about the chronic underfunding of Ontario's public education system — and how it's hurting young people.

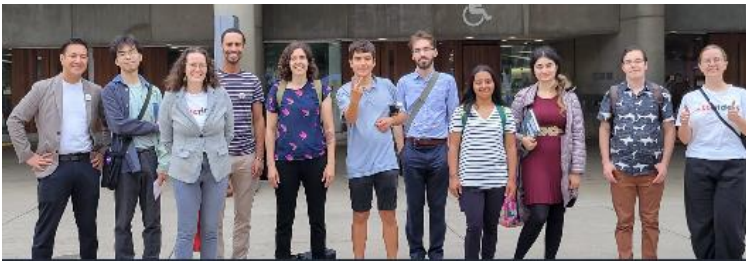
**Way 11: Speaking at Protests**



Budget Committee — Budgeting is a Tool to Improve Lives of People – Use it to Maximize Public Good

My favourite subject is math. Yet, I do not see Budgeting as a number exercise. I see Budgeting as a TOOL to improve the lives of people in Toronto.

**Way 12: Depute at City Hall**



TTC Riders

Supporting campaigns for affordable fares and reliable transit. I contribute to youth-driven outreach and communication that ensures every Toronto rider's voice is heard.

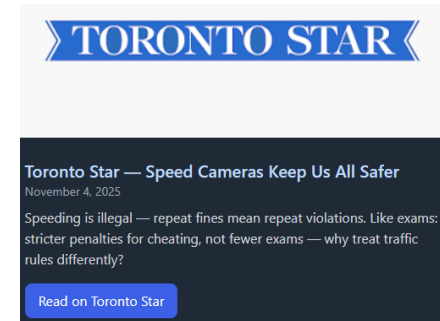
**Way 5: Volunteer**  
(TTC Riders, Bike Brigade)



Ontario Place through a Bird's Eye

A bird's-eye look at Ontario Place — public land, civic memory, and what is being lost.

**Way 17: Make Civic Films (TIFF)**

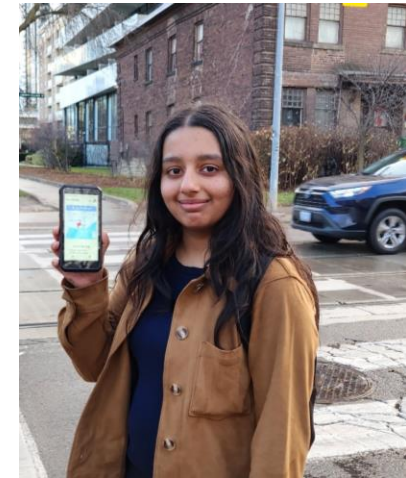
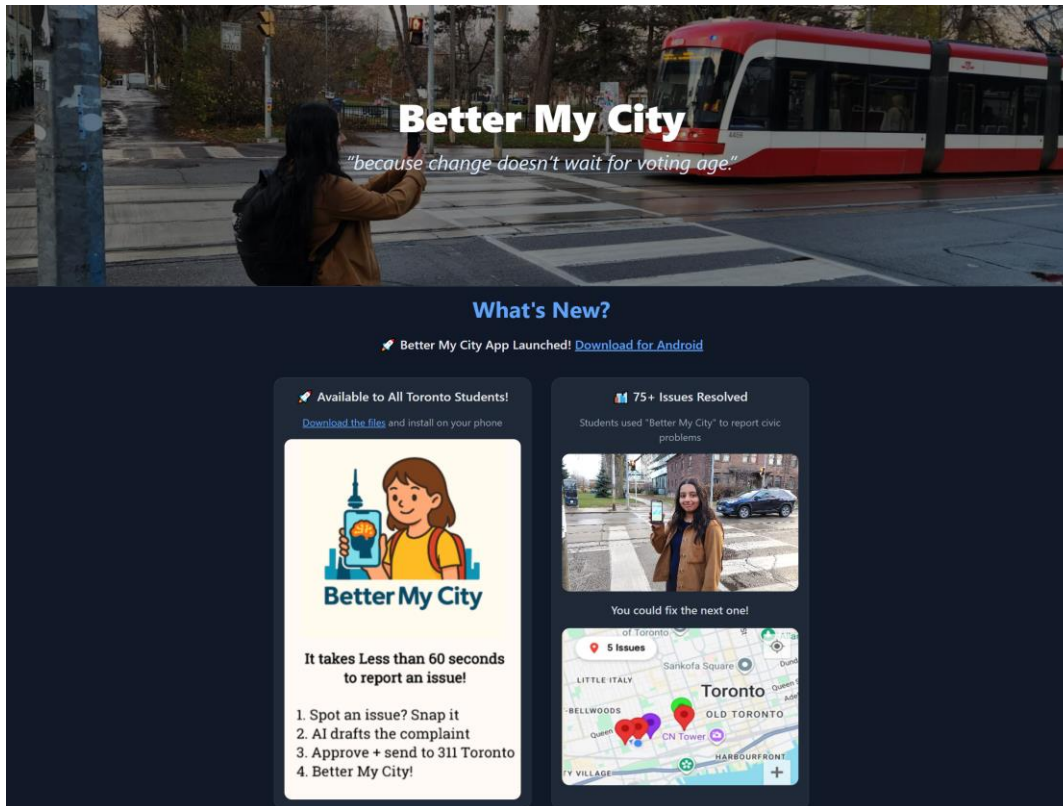


**Way 8:**  
Letters to Editors



# Thank You

## Let us keep making our cities better using Open Data



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Grade 11 Student, Toronto

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