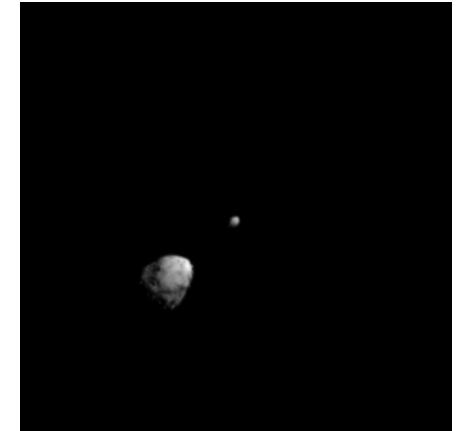


# From Planetary Defense to Public Good

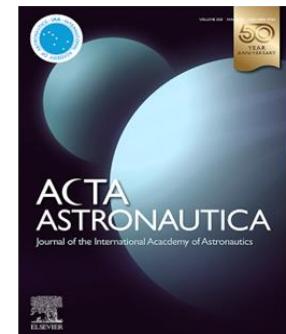
**26 Sept 2022 (Grade 8):** NASA deliberately impacted a spacecraft into asteroid Dimorphos to test planetary defense.

Using **open telescopes + open data**, I spent **800+ hours** developing algorithms to measure how much the asteroid's orbit changed.



This work led to:

- **2 peer-reviewed journal publications.**
- Presenting my results at the **8<sup>th</sup> Planetary Defense Conference, United Nations Office for Outer Space (UNOOSA) in Vienna.**



Won **Canada's Top Young Scientist Award (2022 & 2023)** and represented Canada internationally in Europe and USA (2024, 2025).



**I learned about my superpower:  
"Open Data" can solve hard problems for the  
public good - at any age.**

# If Open Data Can Protect the Planet, It Can Fix a City

In 2023 (Grade 9), I lost access to school bus and began commuting daily on the TTC.

My schoolmates and I faced daily challenges that made our commute **less safe** than it should be:

- Broken bus stops
- Invisible walk signals
- Faded crosswalks
- Overflowing garbage

**Doing nothing was not an option.**

So I turned to what I do best:

**Using open data for the public good**

**BetterMyCity.com:**

*18 civic experiments to improve my city before turning 18*

1. Report at 311
2. Write to City Staff
3. Participate in City Consultations
4. Become a Legislative Page
5. Join a Non-Profit
6. Join Youth Cabinet
7. Participate in Civic Hackathons
8. Write Letters to Editors
9. Speak to Media
10. Sign a Petition
11. Join a Protest
12. Depute at City Hall
13. Meet Your Representatives
14. Campaign for Good Leaders
15. Apply AI to City Data
16. Generate Open Data
17. Make Civic Films
18. Present at Science Fairs

# Better My City App: Using AI and Open Data to Make School Commutes Safer for Students

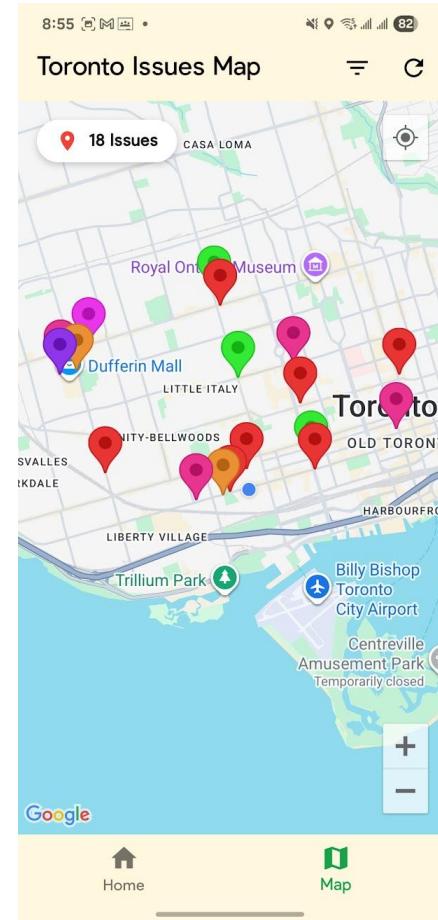


**Arushi Nath**  
Founder, [BetterMyCity.com](http://BetterMyCity.com)  
Grade 11 Student, Toronto  
[hello@bettermycity.com](mailto:hello@bettermycity.com)



The landing page for the Better My City app features the app's logo at the top. Below it is a cartoon illustration of a girl holding a smartphone that displays a map of a city. The text "It takes Less than 60 seconds to report an issue!" is prominently displayed. Below this, a numbered list of steps is provided:

1. Spot an issue? Snap it
2. AI drafts the complaint
3. Approve + send to 311 Toronto
4. Better My City!



Available at: [BetterMyCity.com](http://BetterMyCity.com)

# **CHALLENGE:** School Students Are Major Users of Public Services, but Complaint Systems Aren't Designed for Minors

Issues frequently encountered by us during daily commute to School:

**Missing  
Cross Walks**



**Traffic Signal  
Not Visible**



**Vandalised  
Traffic Cameras**

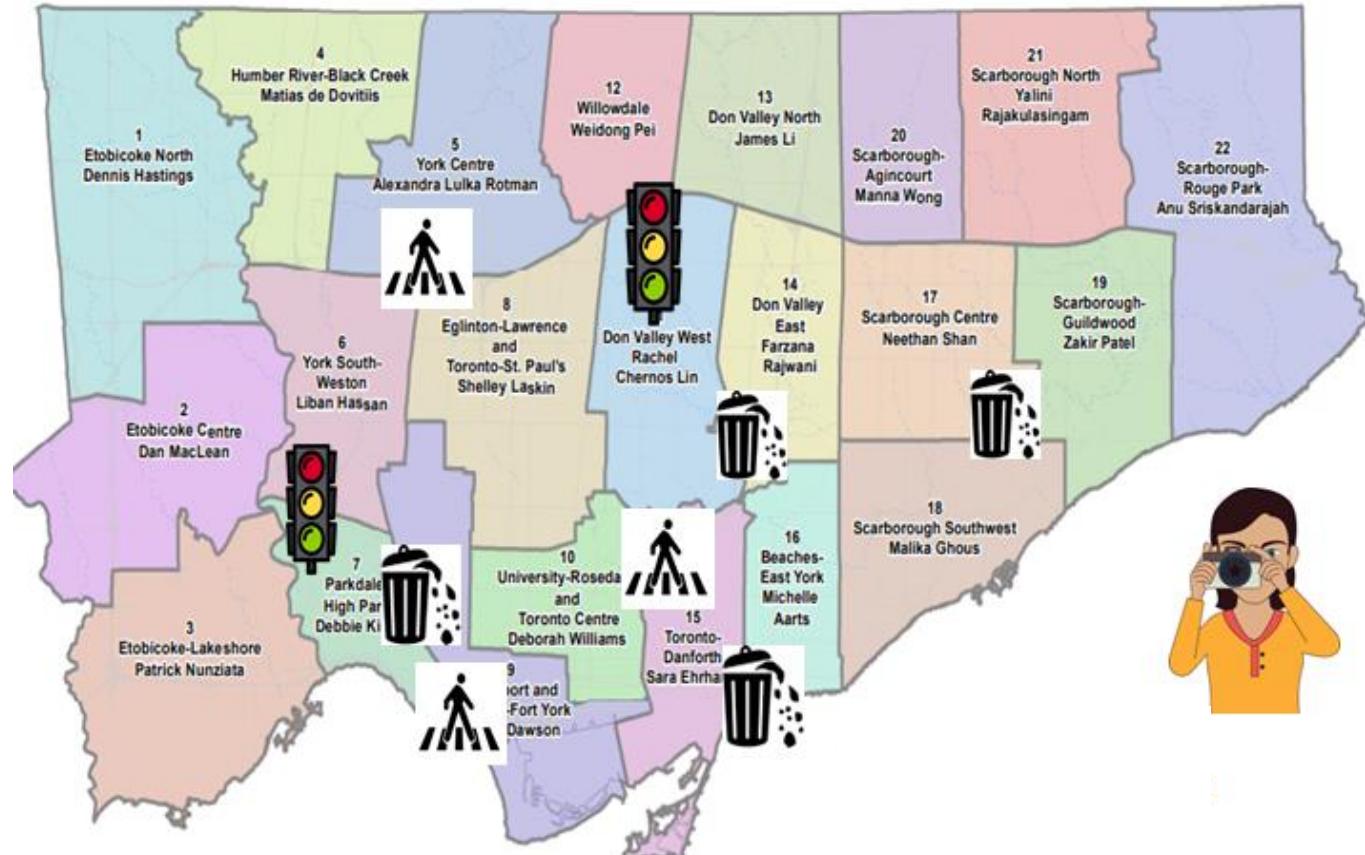


**Blocked Accessible  
Curbside**



# **SOLUTION:** Better My City

# Using Technology and Open Data for the Public Good



# How it Works?

## PROBLEM SEEN



STUDENT TAKES A PICTURE



AI IDENTIFIES POSSIBLE ISSUES AND LOCATION USING OPEN DATA



## PROBLEM FIXED!

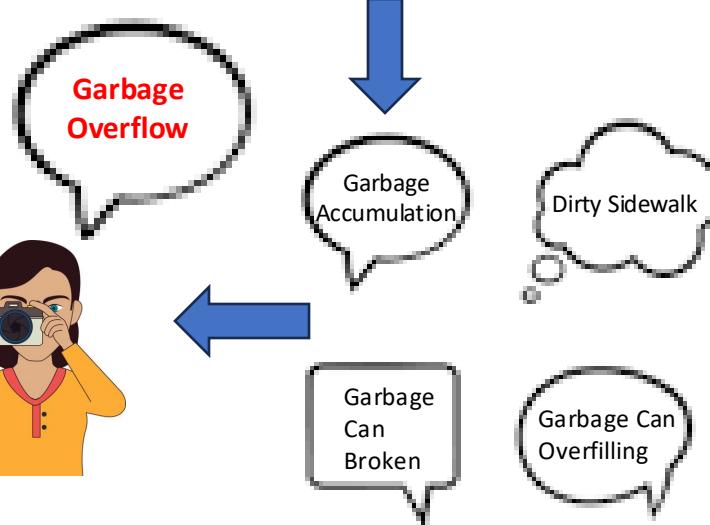


311

TORONTO



USER SELECTS AND APP SENDS COMPLAINT



AI DRAFTS POSSIBLE COMPLAINTS

# City of Toronto Open Datasets Used:



## Dataset 1: 311 Service Requests Customer Initiated (2025). For Identifying Issues and Categories

### Resources

311 Service Requests 2025 ZIP DOWNLOAD (6.1 MB)

**QUALITY** FOR DEVELOPERS

Last refreshed August 26, 2025 Overall score 82% Grade Gold

Freshness 100% Is the dataset up-to-date? No known issues

Metadata 100% Is the data well described? No known issues

Accessibility 0% Is the data easy to access for different kinds of users? This data is saved in a file instead of in the Open Data database

Completeness 0% Is there lots of missing data? No known issues

Usability 0% How easy is it to work with the data? No known issues

<https://open.toronto.ca/dataset/311-service-requests-customer-initiated/>

## Dataset 2: Wards and Elected Councillors Map To identify Ward and Complaint Escalation

### Resources

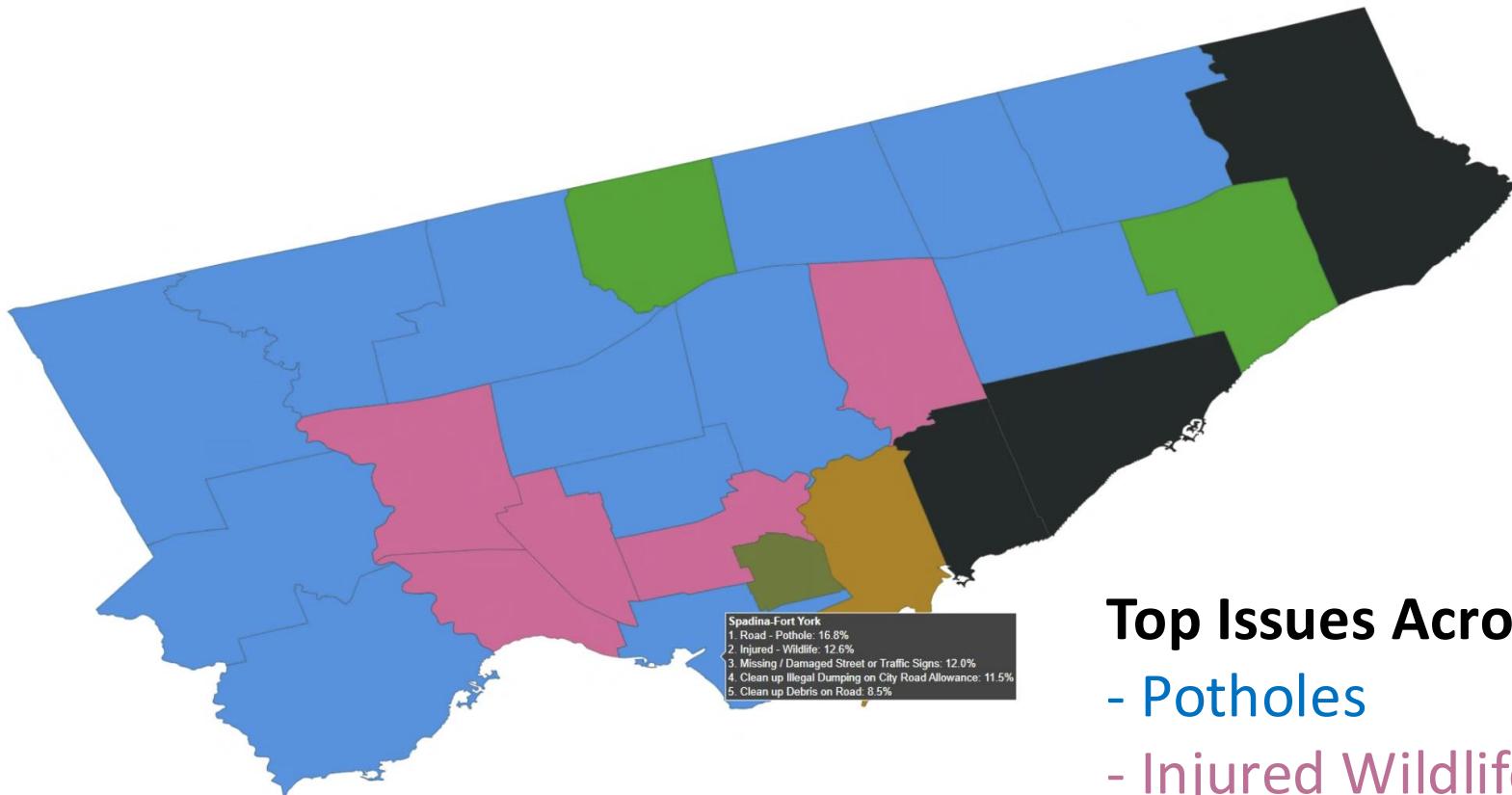
Ward and Elected Councillor GeoJSON WGS84 DOWNLOAD (1.2 MB)

**PREVIEW** DICTIONARY QUALITY EXPLORE FOR DEVELOPERS

A map of the Greater Toronto Area and surrounding regions, including parts of Ontario and New York. The map shows political boundaries for Wards and Elected Councillors, with the City of Toronto highlighted in blue. Other areas are shown in green and yellow. Major roads and highways are labeled, including 401, 407, and 403. The map is a Leaflet map over OpenStreetMap data.

<https://open.toronto.ca/dataset/wards-and-elected-councillors/>

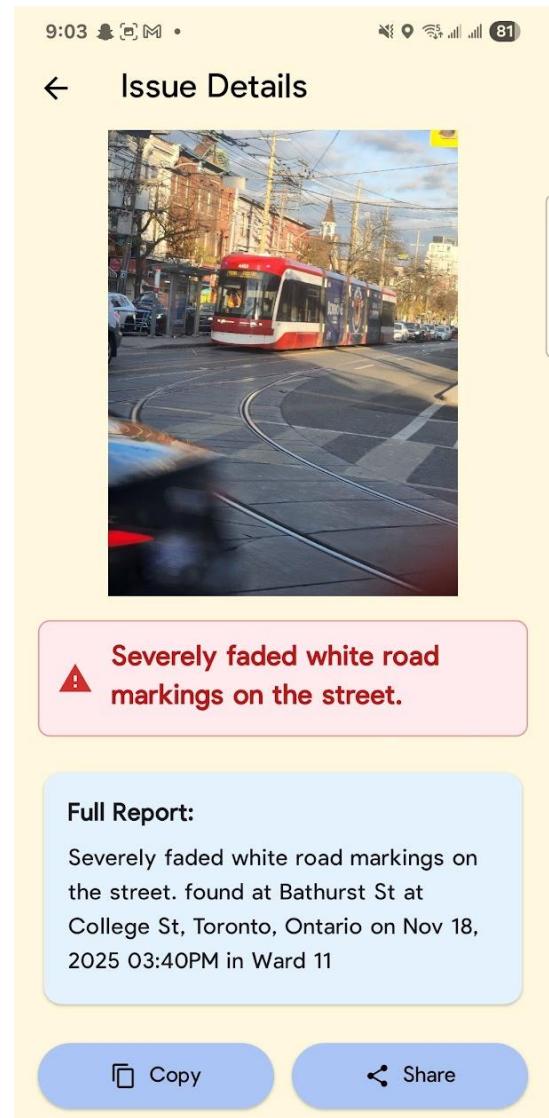
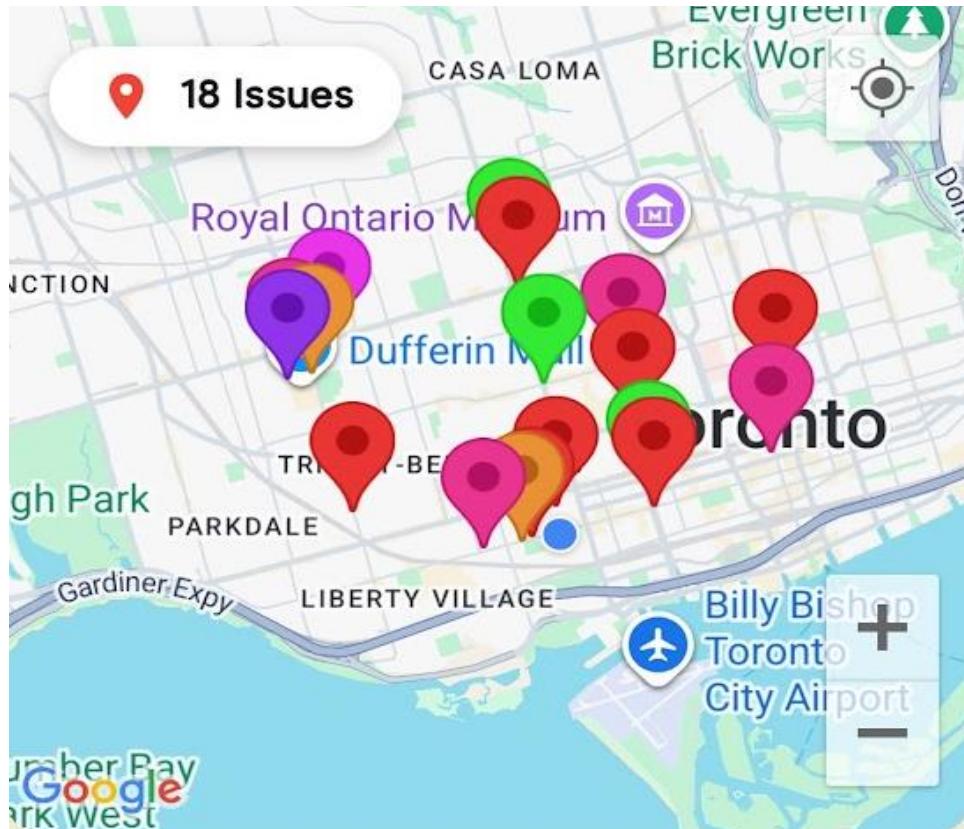
# AI Module Trained on [Open Dataset 1] to Predict Likely Problems and Create Complaints



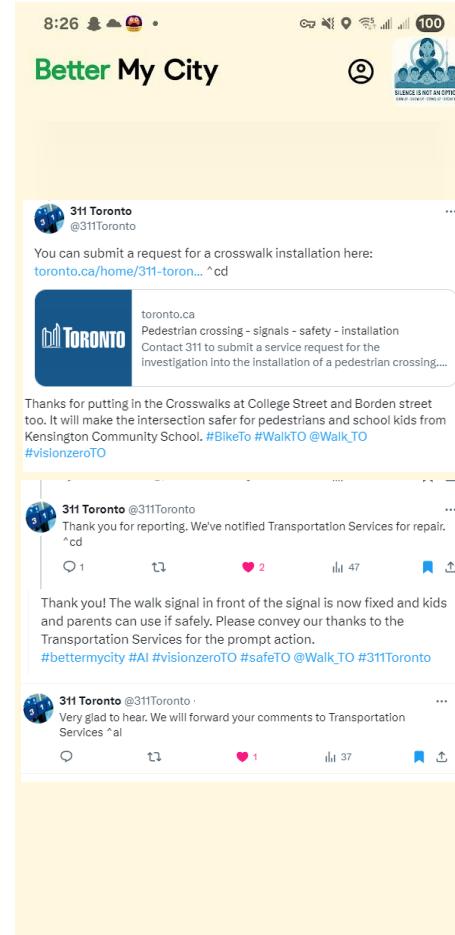
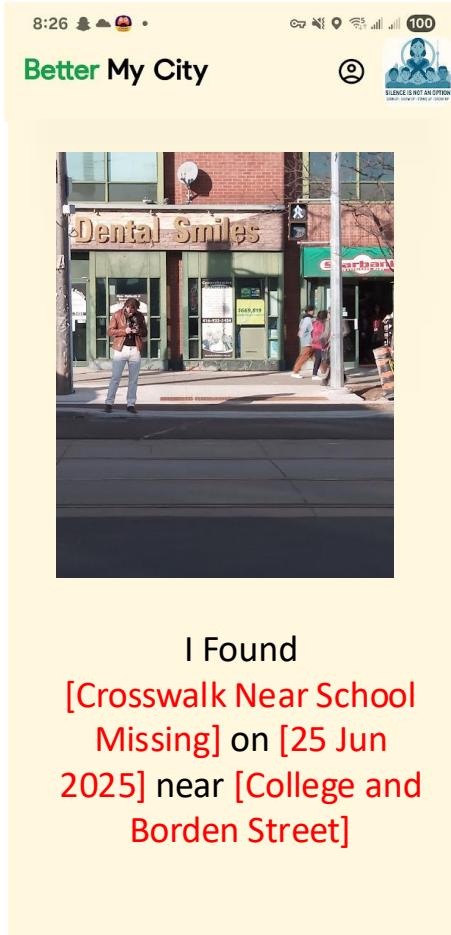
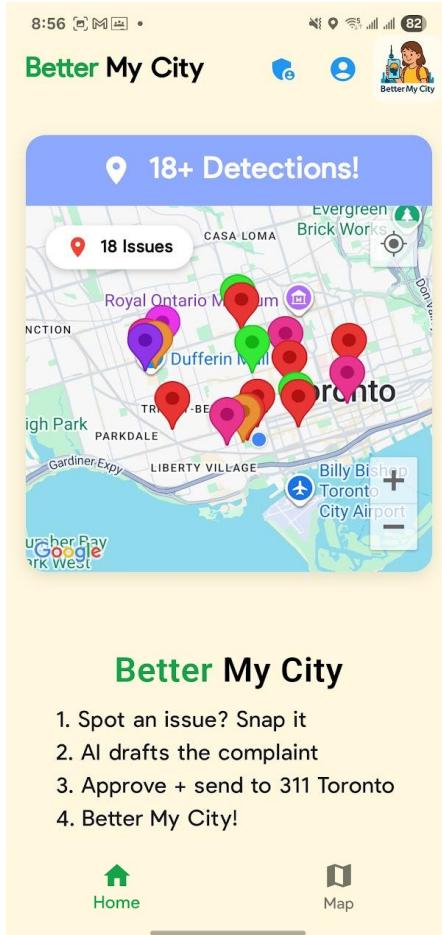
## Top Issues Across Wards:

- Potholes
- Injured Wildlife
- Solid Waste
- Overflowing Garbage

# App Automatically Pins the Issue on Google Map with the Ward Number [taken from Open Dataset 2]



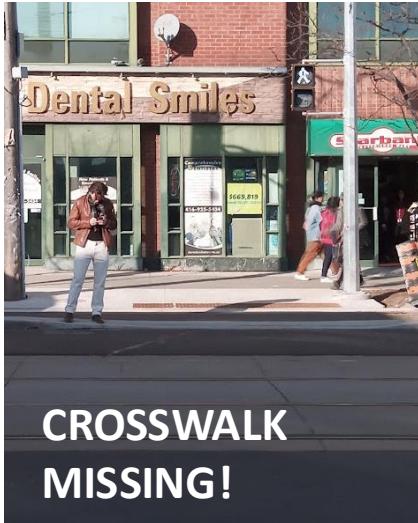
# Better My City App Reports An Issue to 311 Toronto in 60 Seconds!



75+ Issues already *Made Better* in Toronto by Students!  
You could do the next [BetterMyCity.com](http://BetterMyCity.com)

# Made Better (50+ issues)

## Better My City App Improved My Commute - and Others'



311 Toronto  
@311Toronto

You can submit a request for a crosswalk installation here:  
[toronto.ca/home/311-toronto](http://toronto.ca/home/311-toronto) ^cd



toronto.ca  
Pedestrian crossing - signals - safety - installation  
Contact 311 to submit a service request for the  
investigation into the installation of a pedestrian crossing....

Thanks for putting in the Crosswalks at College Street and Borden street  
too. It will make the intersection safer for pedestrians and school kids from  
Kensington Community School. #BikeTo #WalkTO @Walk\_TO  
#visionzeroTO

311 Toronto @311Toronto

Thank you for reporting. We've notified Transportation Services for repair.  
^cd



Thank you! The walk signal in front of the signal is now fixed and kids  
and parents can use it safely. Please convey our thanks to the  
Transportation Services for the prompt action.

#bettermycity #AI #visionzeroTO #safeTO @Walk\_TO #311Toronto

311 Toronto @311Toronto

Very glad to hear. We will forward your comments to Transportation  
Services ^al



# Better My City: Complaint Escalation Tools

## Sending Emails to City Officials (Eg: For Replacing Missing Park Bench)

Automatic reply: Humble Request for Picnic Bench at Albert Cropland Park, Parkdale ➔

Councillor Perks <Councillor\_Perks@toronto.ca>  
to me ▾

Thank you for your email.

It has been received in the Office of Councillor Gord Perks and will be reviewed by a member of our team and responded to within 1-3 business days.

Thank you for your patience.

Office of Councillor Gord Perks  
Ward 4, Parkdale-High Park

(t) 416-392-7919

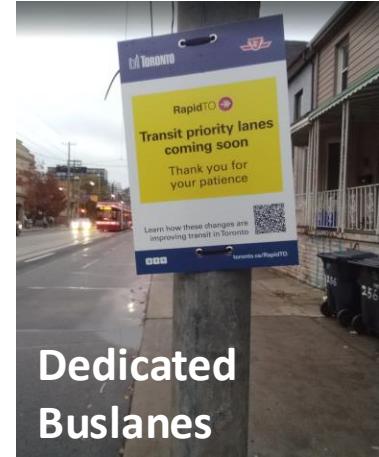
[www.gordperks.ca](http://www.gordperks.ca)



MISSING BENCH

BENCH IS BACK

## Meet Toronto Ward Councillors (Eg: Safer and dedicated Transit Routes along the Schools)



BetterMyCity App available at: [BetterMyCity.com](http://BetterMyCity.com)

# Some of my 17 other civic experiments...



## Way 9: Speaking to media



## Way 11: Speaking at Protests



## Way 12: Depute at City Hall



## TTC Riders

Supporting campaigns for affordable fares and reliable transit. I contribute to youth-driven outreach and communication that ensures every Toronto rider's voice is heard.

## Way 5: Volunteer (TTC Riders, Bike Brigade)



## Way 17: Make Civic Films (TIFF)

## »TORONTO STAR«

Toronto Star — Speed Cameras Keep Us All Safer  
November 4, 2025

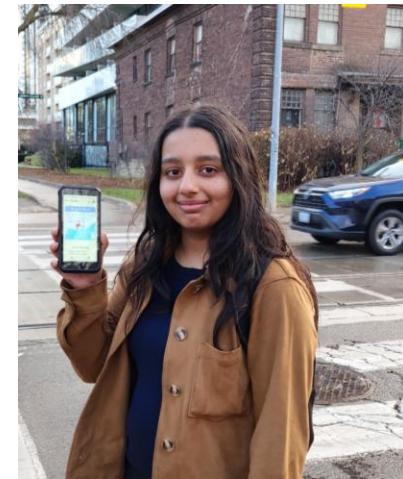
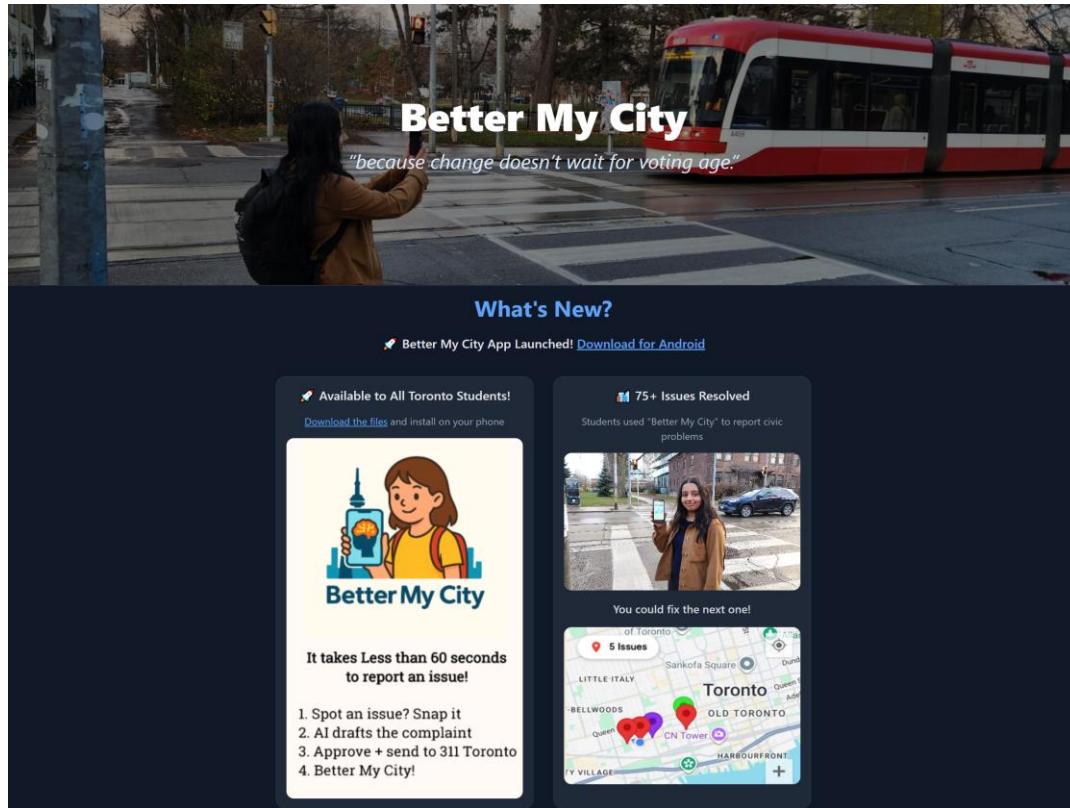
Speeding is illegal — repeat fines mean repeat violations. Like exams: stricter penalties for cheating, not fewer exams — why treat traffic rules differently?

[Read on Toronto Star](#)

## Way 8: Letters to Editors

# Thank You

## Let us keep making our cities better using Open Data



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